

Contributors to CHSL

Grant contributions awarded by foundations and corporations during our 2010/2011 fiscal year included:

A.V. Hunter
Anschutz Family Foundation
Arapahoe Sertoma
Bloedorn Foundation
CoBiz Financial

Community First Foundation
ECA Foundation
Grace McNaught Trust
Helen K. and Arthur E. Johnson Foundation
Sertoma, Inc.
Southwest Sertoma
Target
The Daniels Fund

The Denver Foundation
The Rose Foundation
The Schram Foundation

Fundraising Activities
Fundraising activities during our fiscal year included ongoing solicitation of prior corporate, foundation and individual donors. We have

instituted a new workplace giving program through Caring Connections.

Fundraising events included the 14th Annual Southwest Sertoma Charity Golf Tournament with the net amount raised \$22,500.

April 1, 2010 through March 31, 2011

Ann Warner
BBVA Compass
Bob Tyler
Catherine Cole
Charles Sisk
Dave Thomas
David Carlson
Dennis Howell
Diane Crimble
Duane Gritzmaker
Faye Orffield
Florence Cox
G. Christian Crosby
Gary Conner
Geraldine Heedt

George Tyler
James Groebe
Jill Boice
John Dahle
John Elderedge
John Hull
Karen and Gary Potter
Kathleen Shea
Kelly Donovan
L. Max Acosta
Linda Harmon
Madge Morgan
Margaret Fuller
Mary Reynolds
McGraw-Hill Companies



Michael Kupecz
Micki Patynok
Nancy Razey
Paul Bortz
Peter Warren
Reuben Streifel
Richard Hopper
Robert Hjelmstad
Sage Bauer

Shana Kelly
Stephen Fischer
Susan Leydecker
Thomas Trimble
Tim Tyler
Truist Comprehensive Distribution
Vickie Pacheco
Virginia Wagner
William Sinclair

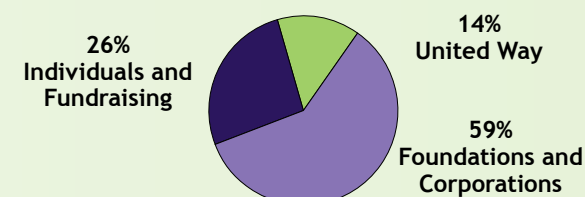


We sincerely apologize if your name was accidentally missed or spelled incorrectly.

Financials

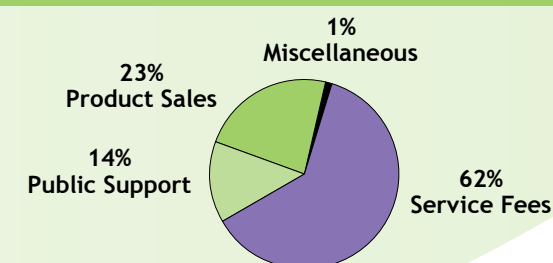
Sources of Contributions

United Way	\$ 26,255
Foundations and Corporations	\$ 108,370
Individuals and Fundraising	\$ 47,726
Total	\$ 182,351



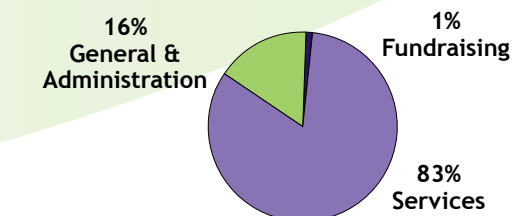
Income

Service Fees	\$ 790,120
Product Sales	\$ 287,293
Public Support	\$ 182,351
Miscellaneous Income	\$ 8,700
Total	\$ 1,268,464



Expenses

Services	\$ 1,035,316
General & Administration	\$ 199,943
Fundraising	\$ 16,143
Total	\$ 1,251,402



DENVER OFFICE
Monday-Thursday: 8:30 am – 5:00 pm
Friday: 8:30 am – 4:00 pm
4280 Hale Parkway
Denver, CO 80220-3724
TEL.: 303-322-1871 V/TDD
FAX: 303-399-3411

COLORADO SPRINGS OFFICE
Monday-Thursday: 9:00 am – 5:00 pm
1329 N. Academy Boulevard
Colorado Springs, CO 80909
TEL.: 719-597-3390 V/TDD
FAX: 719-597-3470

SOUND SOLUTIONS
INDUSTRY HEARING TESTING
TEL: 303-399-3410
FAX: 303-399-3411



ANNUAL REPORT 2010 – 2011



CENTER FOR
**HEARING, SPEECH
AND LANGUAGE**

The Center for Hearing, Speech and Language

Mission Statement:

The Center for Hearing, Speech and Language enriches people's lives by providing innovative, caring and high quality services regardless of financial status.

The Center for Hearing, Speech and Language (CHSL) is a private, non-profit 501(c)(3) agency, providing quality hearing, speech, language and learning services for people of all ages living along Colorado's Front Range.

Audiology services include hearing testing; provision and repair of hearing aids; speechreading classes; and aural rehabilitation.



Speech and language services include speech therapy; auditory processing evaluations; KidScreen, a hearing, speech, vision and developmental screening program to promote early identification of communication problems; RISE, a free, pre- and early-literacy program designed to give children the foundations needed for later educational and social success; Fast ForWord, an innovative computer

program that targets cognitive skills necessary to master language and reading; and Interactive Metronome, a brain-based program developed to directly improve the processing abilities that affect attention, motor planning and sequencing.

The aforementioned services are available regardless of ability to pay.

Sound Solutions, our hearing conservation program, assists businesses in meeting OSHA and MSHA requirements with mobile hearing tests, educational sessions and sound level surveys.

CHSL is supported financially by client fees, con-



tributions and grants from corporations, individuals, public and private foundations including Rocky Mountain Southwest Sertoma Club, Pikes Peak United Way and limited support from Mile High United Way. Our industrial hearing conservation program is a self-sustaining vehicle for provision of financial assistance for the charitable programs offered at CHSL.

History

CHSL was originally formed in 1918 as an informal club that offered lip-reading classes. The organization has expanded and changed over the years and now offers full audiological services, support groups, hearing screening in schools, speech therapy, and auditory processing evaluations to continue to meet the changing needs of the community

with hearing and communication disorders.

In 1970, we pioneered a nationwide hearing conservation program for businesses to generate funds and help those who are unable to pay.

Today, we are proud and committed to continue to provide quality hearing and speech services in Denver and Colorado Springs.



BOARD OF DIRECTORS

- Dennis Howell, President
- Wilfried Streicher, Vice President
- Michael McKee, Secretary
- Jim Groebe, Treasurer
- Jill Wayne, Executive Director
- Meghan Adams
- Chris Bottcher
- Pauline Casey
- John Dahle
- Carolyn Mulligan

- Christie Nudelman
- Tim Tyler
- Kristen Weise

- Colorado Springs Advisory Board
- Larry W. Cole, MD
 - John Riggen
 - Larry Shaffer
 - Brad Sharp
 - Tom Trainer

Anthony's Story

For the first two years of his life Anthony had over thirty ear infections and an undiagnosed significant hearing loss. Anthony has suffered from speech issues ever since.

CHSL speech therapists have worked with Anthony since the first grade and now in third grade, Anthony is enrolled in the Fast ForWord program which is an adaptive computer program recommended for individuals with delays in speech and language development, reading difficulties and timing issues that are affecting speech comprehension.

His mom says Fast ForWord



has greatly increased his attention span which is helping focus him in school.

What CHSL has witnessed from kids participating in the program is an increase in a child's self confidence, fluidity in speech, gains in receptive and expressive language articulation. CHSL tracks how students are progressing on a daily basis.

CHIEF PERSONNEL

- Jill C. Wayne, Executive Director
- Betty Sweetman, Director of Audiology
- Beth O'Brien, Director of Children's and Adolescent Clinical Services

- Linda Clayton, Director of Finance
- Lee Ann Lizzul, Director, Colorado Springs Office
- Nathan Hall, Director of Industry

Scope of Services

Audiology

Services include complete hearing tests to determine the type and severity of hearing loss, the most up-to-date hearing aids as well as troubleshooting and repairs, aural rehabilitation and speechreading classes.

The Audiology Department consists of audiologists who



have advanced degrees (AuD or Master's) and are certified

by the American Speech-Language and Hearing Association.

We dispensed 372 full-fee hearing aids to 225 individuals. A total of 218 aids were dispensed to 126 individuals through our financial assistance program. During the year 2010/2011, six adults

participated in an on-going intermediate speechreading class. A total of 1,435 unduplicated clients were served in the audiology department, which represents approximately 5,388 individual client visits. Over 400 individuals received some type of charitable services out of the total unduplicated clients.

Speech/Language

Out of the total number of people served, the mass majority were in the 0-12 age group and 57% of the individuals were of ethnic backgrounds.

A total of 6,104 children were served in the community through our KidScreen program which screens children for vision, hearing, and speech/language disorders at 81 unduplicated sites, including day care centers, preschools and schools. As a result of the screenings, 364 children were referred for

hearing issues, 645 children for vision referrals, and 200 children for various speech/development concerns. In addition, 892 parents and/or teachers received consultations regarding these children.

Approximately 166 unduplicated children—equating to 1,485 sessions—participated in our RISE program, which is a pre- and early-literacy program for at-risk children. Volunteers worked 996 hours for the RISE program.

A total of 200 children and/or adults received either

individual or group therapy, were tested by the speech pathology department for speech evaluations, or received services for auditory processing, Fast ForWord or Interactive Metronome.

Fast ForWord was provided to students at six local elementary schools. There were 251 students registered with 83% (208) completion. Funds for this program are generated through Supplemental Education Services through the Federal No Child



Left Behind Law. In addition, we served 62 students at a contracted site. The total number of children in the program was 313 with 86% (270) completion.

Of the total therapy clients, 28% received financial assistance.

Paul's Story

Paul has a disability and can't live on his own. His brother takes care of him as best he can on his limited budget.

Paul would go to a nearby senior center for activities, giving him a social outlet so wouldn't feel so isolated.

Paul's hearing has diminished greatly over the last few years. He stopped going to the senior center because he couldn't hear what was being said.

Paul's brother couldn't afford to get hearing aids for him and Paul's depression



and loneliness made him irritable and sad.

CHSL was able to provide hearing aids through our Hearing Aid Bank which is a pool of donations used to help pay for hearing testing and hearing aids for those who are unable to pay.

Hearing aids have enabled Paul regain quality of life, return to the senior center again and feel less lonely.

Hearing Conservation/Industry Hearing Testing

Sound Solutions, a division of CHSL, helps hundreds of businesses comply with OSHA and MSHA regulations to protect workers from hearing loss by providing on-site hearing testing and sound monitoring.

Our technicians are certified by the Council for Accreditation in Occupational Hearing Conservation. Last fiscal year, 11,935 workers received industrial hearing screenings. The net income helps to offset the cost of operations and the charitable programs we offer.



General and Administration

The Center for Hearing, Speech and Language's fundraising, general and administrative expenses in 2010/2011 were 22.0% of the total budget. Support service

expenses, which are general in nature and cannot be specifically identified as benefiting only one program, are included. Salaries, taxes, and employee benefits for the

Director of Finance, Administrative Assistant, Contract Accountant, and a portion of the Marketing Manager, Receptionist, and Executive Director are included.

Also, expenses related to the execution of these positions and all expenses for the physical facility are part of general and administrative expenses.